



**LUXE HIGH_U
RISE WORKS[®]**

PROFILE





LUXE HIGHRISE WORKS^{UG}

*Our Services : Glass cleaning . Technical Work . High level facade cleaning . Industrial Cleaning
High Rise Building Cleaning . Glass Replacement . Solar Panels . Indoor & Mall Cleaning*

How we operate

Local Expertise, Backed by Global Knowledge & Digital Efficiency

At Luxe High-Rise Works, we specialize in delivering high-quality rope access and façade maintenance solutions in Uganda & across Africa. While we operate exclusively in Africa, we remain at the forefront of industry advancements through our sister company, NK Clean Company Limited. This connection ensures that we stay updated with the latest European innovations in equipment, techniques, and safety standards—allowing us to offer world-class service combined with local expertise.

Additionally, we operate a fully digital system to streamline all operations, ensuring internal procedures are consistently followed and projects are managed with precision and efficiency.

Where we operate

Where Luxe High-Rise Works Operates

At Luxe High-Rise Works, we proudly operate across Africa, delivering high-quality rope access, façade maintenance, and cleaning services wherever our clients need us. Our main office is located in Kampala, Uganda, but our teams are fully mobile and equipped with vehicles to efficiently respond to projects across Africa.

We have service contracts in:

- Kampala
- Nairobi
- Kigali
- Dar es Salaam
- Addis Ababa
- Bujumbura
- Dodoma
- Mombasa
- Asmara
- Kisumu
- Mogadishu
- Mwanza
- Moroni

Location: Damanico Building, Kampala Road | 1st Floor Room No.12A | P.O. BOX 156799 Kampala, Uganda

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- Llongwe
- Maputo
- Antananarivo
- Gitega
- Port Louis
- Lusaka
- Saint-Denis
- Mamoudzou
- Dire Dawa
- Hargeisa
- Nacala
- Mbarara
- Mutsamudu
- Muyinga
- Linda
- Mahajanga
- Blantyre
- Kitwe
- Saint-Paul
- Muhanga
- Stone Town
- Zanzibar
- Djibouti
- Juba
- Mbale
- Gulu
- Entebbe
- Kiambu
- Victoria
- Ngozi

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- Keren
- Malakal
- Tanga
- Berbera
- Gondar
- Kismayo
- Mekele

Organization

Luxe High Rise Works brings the values of quality, integrity, and innovation—principles—into everything we do. These core values shape our approach to business, ensuring that our clients, employees, and partners receive the highest level of professionalism and service.

Quality and Excellence

We are committed to delivering the highest standards in all our services, continuously improving and innovating in rope access, façade maintenance, and technical solutions.

Integrity and Trust

Trust is the foundation of our relationships—with both clients and employees. We operate with transparency and honesty, ensuring ethical business practices in every project we undertake.

A Diverse Team That Reflects the Uganda's Global Business Landscape

At Luxe High-Rise Works, we take pride in having a team that represents over 80 different nationalities, bringing together a rich mix of cultures, backgrounds, and experiences. This diversity enhances our ability to serve a wide range of clients, many of whom come from diverse nationalities and industries.

Understanding Different Cultures

The Uganda is home to a large expatriate community, and understanding different cultures, religions, and values is essential for driving business success. We foster a work environment where everyone feels respected and valued, ensuring better communication and higher client satisfaction.

Stronger Customer Relations

Our diverse team allows us to connect with clients from all backgrounds, ensuring that we understand their expectations and deliver tailored solutions that meet their specific needs.

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Employee Happiness & Inclusion

A diverse workplace is a strong workplace. By embracing cultural differences, we create an environment where employees feel at home, leading to higher job satisfaction, motivation, and long-term commitment.

Our Vision: Raising Industry Standards & Building a Workplace That Matters

At Luxe High-Rise Works, our vision extends beyond delivering top-tier services—we aim to elevate industry standards while placing employee happiness at the heart of everything we do. We are committed to making a difference by offering a workplace where everyone has the opportunity to grow, develop, and build a successful career.

Innovative Practices

We continuously seek new ways to improve our processes, from implementing the latest safety protocols to adopting cutting-edge technology that enhances efficiency and effectiveness.

Commitment to Safety

Raising industry standards begins with safety. We prioritize the well-being of our employees and clients, adhering to the strictest safety regulations and constantly evaluating and refining our procedures.

A Workplace Where People Thrive

Our employees are the heart of Luxe High-Rise Works SMC Limited, and we believe that a company is only as strong as the happiness, motivation, and growth of its people. We strive to ensure every team member feels valued and has the opportunity to develop their career in a positive, fair, and professional environment.

Happy and Motivated Employees: The Heart of Luxe High-Rise Works

At Luxe High-Rise Works, we understand that our success is built on the dedication, skill, and well-being of our team. That's why we are committed to creating a work environment where employees feel valued, supported, and motivated to achieve their best.

Employee Well-Being First

We prioritize the health, safety, and overall well-being of our employees by providing the resources, training, and support they need to succeed both professionally and personally.

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A Positive Work Culture

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We foster a team-oriented, respectful, and supportive workplace where collaboration, encouragement, and mutual respect are at the core. A motivated and engaged workforce leads to better results for our clients and a stronger company culture.

Career Growth & Continuous Learning

Through Luxe High-Rise Works-Academy, we invest in our employees by offering training, career growth opportunities, and certification programs. Whether it's IRATA training, NDT certifications, or safety courses, we believe that when our employees grow, Luxe High Rise Works grows.

At Luxe High-Rise Works, we don't just build a workforce—we create a company where people genuinely enjoy working, growing, and being part of something meaningful.

Premier Glass & Façade Cleaning Services

At Luxe High-Rise Works, we specialize in delivering top-notch glass cleaning, façade cleaning, high pressure cleaning, reach & clean water technology and glass polishing services to Uganda's industrial & commercial buildings. We deliver high quality exterior cleaning technical solutions to luxury apartments, hotels, banking institutions, educational institutions, tall arcades & malls

Commercial Properties – Cleaning

When quality matters

At Luxe High-Rise Works, we specialize in delivering top-notch glass cleaning, façade cleaning, and glass polishing services to Uganda's luxury property sector. With rope access techniques and an unwavering commitment to safety and quality, we ensure your property maintains its pristine appearance, aligning with the high standards expected by your discerning guests.

Rope Access specialists: As a professional-experienced company, we use rope access methods to clean and inspect even the most challenging areas of your building safely and efficiently. Our team is skilled at navigating high-rise properties without the need for scaffolding or heavy equipment, ensuring minimal disruption to your operations.

A deeper understanding of our competencies

Rope Access specialists

Specialists: As a professional-experienced company, we use rope access methods to clean and inspect even the most challenging areas of your building safely and efficiently. Our team is skilled at navigating high-rise properties without the need for scaffolding or heavy equipment, ensuring minimal disruption to your operations.

Proactive Facade Inspection

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Specialized for 'Luxury Hospitality'

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Professional Presentation

High standards

Rope access is at the core of what we do. – As a professional-experienced company, we adhere to the highest international standards for safety and efficiency in working at height.

What is Rope Access?

Rope access involves highly trained technicians using ropes and harnesses to access difficult-to-reach areas. It's faster, safer, and more cost-effective than BMU, man lift and scaffolds.

Why Rope Access?

- Minimal disruption to hotel guests and residents.
- Quick setup and cleanup for efficient operations.
- Environmentally friendly, as it avoids heavy machinery.

Comprehensive services

Luxury hotels

Glass Cleaning

We deliver streak-free, sparkling windows that enhance your property's visual appeal, whether in guest rooms, lobbies, or external façades.

Façade Cleaning

Our rope access experts remove dirt, grime, and pollutants from your building's exterior, restoring its elegance and ensuring it looks welcoming and well-maintained.

Glass Polishing

From addressing scratches to removing construction-related imperfections, we bring back the flawless appearance of your glass surfaces.

Facade Inspections

During every cleaning project, we inspect your façade for maintenance issues, helping you address potential problems before they become costly repairs.

Advanced Cleaning

Advanced Cleaning Technology

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For areas accessible from the ground, we employ our innovative Reach and Wash system.

Eco-Friendly: Chemical-free, purified water protects your building's materials and the environment.

Efficient: Speeds up cleaning without compromising quality.

Safe: Eliminates the need for ladders or scaffolding for lower levels.

HSE & QC Oversight

For areas accessible from the ground, we employ our innovative Reach and Wash system.

Our internal HSE & QC department ensures that every project meets the highest standards of safety and quality.

Unannounced Monitoring: Our HSE & QC consultants conduct unannounced visits to oversee our work and ensure compliance with safety protocols.

Client Feedback Collection: We actively gather feedback to continuously refine and improve our services.

Commitment to Excellence: With rigorous quality checks and a proactive approach, we ensure your property receives unmatched care and professionalism.

We Take Care of Our Employees

At Luxe High-Rise Works, we believe that a well-trained, motivated team delivers the best results. That's why we invest in:

Continuous Training & Certifications: Our technicians undergo IRATA recertifications, safety drills, and advanced skill development programs.

Health & Safety First: We enforce strict hydration policies in extreme heat, provide quality safety gear, and promote a strong safety culture.

Career Growth & Development. We offer internal promotions, up skilling opportunities, and fair compensation to build a loyal and dedicated workforce.

Contact us

Let us help you

Let Luxe High-Rise Works enhance your building's appearance and ensure its ongoing safety and maintenance with our expert glass cleaning, façade cleaning, and glass polishing services.

See our full contact list here

Luxe High-Rise SMC Limited - Kampala

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